



Bluum USA, Inc.

**Computer Hardware, Peripherals, Software, A/V Equipment,
Technology Accessories, and Services – Direct Online Order**

25X-BLUUM-1004

MOHAVE EDUCATIONAL SERVICES COOPERATIVE INC.

211 N 7TH STREET, KINGMAN, AZ 86401

(928) 753-6945

WWW.MESC.ORG

REV 10/22/2024 MRN

General Information

- Member may obtain Mohave contract prices by logging onto the website: https://customer.bloom.com/contracts/contract_email.htm?st=AZ&contno=AZ007& and creating an account per the instructions from the PDF user guide. Or, by contacting your local Account Executive Austin Hermes, Austin.Hermes@bloom.com , 602-750-6979
- Include MESC Contract 20F-TROX-1003 on the purchase order.
- Orders may be submitted online while logged in or by emailing a Purchase
- Order to Austin.Hermes@bloom.com
- Purchases are made directly with Bloom USA, Inc. , Inc. using the ordering methodologies outlined in this user guide. Orders are not sent to Mohave for review.
- Bloom USA, Inc. submits contract activity monthly to Mohave.
- Mohave reviews selected member orders on Bloom USA, Inc. submitted reconciliation Report.

Ordering Overview (Direct On-Line Order)

- Member logs on to Bluum USA, Inc.'s direct order website using the username and password for the Mohave contract. If using a purchase order:
 - Member creates purchase order for products and/or services.
 - Include MESC Contract # 25E-BLUUM-1004 on the purchase order.
- Member creates order or on-line quote for products.
- Orders will be shipped to the specified location.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with Austin Hermes, Austin.Hermes@bluum.com , 602-750-6979.
- Member may use Pcard with maximum amount of \$25,000.
- Mohave's 1% admin fee is included in contract prices.
- Bluum USA, Inc. will remit admin fees to Mohave.

On-Line Quote, Pick-Up in Store (if applicable)

- Member creates order on-line.
- Shipping method will be indicated as Pick-Up in store.
- Member selects store items will be picked-up at.
- Bluum USA, Inc. receives order or makes ready member order.
- Bluum USA, Inc. notifies member when order is ready for pick-up.
- Member picks-up order at store.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) with Austin Hermes, Austin.Hermes@bluum.com, 602-750-6979.

Questions

For Mohave questions, contact Mandy Prestine at mandy@mesc.org
or (928) 718-3221

For Bluum USA, Inc. questions related to Quotes and Orders,
please contact Austin Hermes, at Austin.Hermes@Bluum.com, or 602-
750-6979