



**GovConnection Inc., dba
Connection– Public Sector Solutions**
**Computer Hardware, Peripherals, Software, A/V Equipment,
Technology Accessories, and Services – Direct Online Order**
25E-CPSS-1004

MOHAVE EDUCATIONAL SERVICES COOPERATIVE INC.

211 N 7TH STREET, KINGMAN, AZ 86401

(928) 753-6945

WWW.MESC.ORG

REV 10/22/2024 MRN

General Information

- Member may obtain Mohave contract prices by logging on to GovConnection's direct order website using the username and password for the Mohave contract. Member may also contact their GovConnection representative for detailed quote. Member sends purchase order and copy of the detailed quote to GovConnection.
- Include MESC Contract 25E-CPSS-1004 on the purchase order.
- Orders may be (Standard Ground UPS/FedEx. Expedited delivery—Next Day Air/2nd Day Air. Heavyweight shipments via freight carrier).
- Orders will be shipped to the specified location. If special shipping instructions are required, please partner with your GovConnection representative to discuss your needs.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with their GovConnection representative.
- Member may use P-Cards.
- Mohave's 1% admin fee is included in contract prices.
- GovConnection will remit admin fees to Mohave.

Ordering Overview (Direct On-Line Order)

- The member logs on to GovConnection's Mohave direct order website www.govconnection.com/mohave using their personal login. If they need a personal login, they can create one on the site. They can also contact their account manager or Gary Anderson at gary.l.anderson@connection.com or 800-800-0019 x 75050.
- Once logged in, the customer can shop, create a cart, and complete their purchase with either a purchase order or their P-Card.
- If the member has questions prior to ordering, requires assistance, or special handling, they can email their cart or message their account manager from the site detailing their needs.
- If the member is ordering multiples of an item, they can email their cart directly to their account manager from the site so that it may be reviewed to see if additional volume-based discounts may apply. If so, the account manager will update the cart to reflect those discounts and send it back to the member.
- The member can select their preferred method of delivery. Standard ground shipping via UPS/FedEx is provided at no charge on the contract. If needed, they can choose Next Day or 2nd Day Air for expedited delivery. The fees for those methods will show in their cart. The cart will also notify the member if their order is heavyweight requiring a freight carrier. That fee will show in the cart.
- The member can address order concerns (missing or damaged items, returns, substitutions, etc.) with their account manager for resolution.

Questions

- For Mohave questions, contact Michael Nentwig at mike@mesc.org or (928) 718-3204
- For Vendor questions related to Quotes and Orders, please contact your local store, main member contact or the salesperson. You can find your local store by visiting our website: GovConnection.com