

School Specialty, Inc. Online Source for Instructional Aids, Supplies & Equipment 15Q-SCHO-0302

MOHAVE EDUCATIONAL SERVICES COOPERATIVE INC.

(928) 753-6945 KINGMAN

<u>WWW.MESC.ORG</u>

REV 03/19/15 MSC



General Information

- Member may obtain Mohave contract prices by logging into your account at <u>www.schoolspecialty.com</u> and creating a shopping cart, or by emailing a quote request to <u>quotes@schoolspecialty.com</u>, or by contacting Allie Tossberg. Need a username? Contact Allie Tossberg: <u>allie.tossberg@schoolspecialty.com</u> 602-432-9713.
- Include MESC Contract # 15Q-SCHO-0302 on the purchase order.
- Orders may be mailed, faxed, emailed, or placed online. Need a username? Contact Allie Tossberg: <u>allie.tossberg@schoolspecialty.com</u> 602-432-9713.
- Orders will be shipped to the specified location.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with Customer Care: 888-388-3224, with Allie Tossberg: <u>allie.tossberg@schoolspecialty.com</u> 602-432-9713, or by using the online service center: <u>http://www.schoolspecialty.com/customer-care</u>.
- Member may use Pcards.
- Mohave's 1% admin fee is included in contract prices.
- School Specialty will remit admin fees to Mohave.



Ordering Overview (On-Line Direct Order)

- •Member sets up an account with School Specialty: <u>websupport@schoolspecialty.com</u> or Allie Tossberg <u>allie.tossberg@schoolspecialty.com</u> 602-432-9713.
- •Member logs in to vendor website.
- •Member determines the required products and services.
- •Member obtains contract prices for quote, or places items in cart.
- •Member uses a Pcard, or prepares a purchase order for School Specialty.
- •School Specialty processes the member order.
- •Member receives and verifies the order.
- •School Specialty invoices the member.
- •Member pays School Specialty.
- •School Specialty will remit admin fees to Mohave.



Ordering Overview (Direct Order)

- Member creates purchase order for products and/or services
- Member includes MESC Contract #15Q-SCHO-0302 on the purchase order.
- Purchase orders may be mailed, faxed, or emailed directly to vendor.
- Orders will be shipped to the specified location.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with Customer Care: 888-388-3224, with Allie Tossberg: allie.tossberg@schoolspecialty.com 602-432-9713, or by using the online service center: http://www.schoolspecialty.com/customercare.
- Member may use Pcards for final payment.
- Mohave's 1% admin fee is included in contract prices.
- School Specialty will remit admin fees to Mohave.



Blanket Purchase Orders

- Members may use blanket purchase orders under the contract.
- Each blanket purchase order should specify...
 - The period it can be used
 - The product or products to be purchased
 - Any excluded products or services
 - The maximum amount available to be spent
 - The authorized user or users
- Members must monitor blanket purchase order expenditures to avoid exceeding the maximum purchase amount.
- Blanket purchase orders used for online ordering can be set up with a reducing balance to ensure accuracy. Contact Allie Tossberg: <u>allie.tossberg@schoolspecialty.com</u> 602-432-9713.



Questions

- For Mohave questions, contact Mike Nentwig at mike@mesc.org or (928) 718-3203
- For School Specialty questions, contact Allie Tossberg at <u>allie.tossberg@schoolspecialty.com</u> or 602-432-9713.



School Specialty Info



Online Ordering Video:

https://schoolspecialty.wistia.com/medias/8wv06lxn0b

