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Vivacity Tech PBC

Computer Hardware, Peripherals, Software,
A/V Equipment, Technology Accessories,
and Services – Direct Online Order

25E-VCT-1004

Mohave Educational Services Cooperative Inc.
211 N 7th Street, Kingman, AZ 86401
(928) 753-6945
www.mesc.org
REV 10/22/2024 MRN



Vivacity Tech PBC

Founded in 2018, Vivacity Tech PBC specializes in simplifying Google Chromebook deployment from day one, supporting over 2,000 school districts with exceptional customer service. We provide end-to-end device support for over 1 million active devices, minimizing downtime, protecting your technology investments, and ensuring classrooms run smoothly. As the only Public Benefit Corporation delivering EdTech hardware to K-12 schools, we are committed to ensuring that technology meets your needs. Our mission goes beyond providing products; we foster partnership, purpose, and progress. **Discover the Vivacious difference at vivacitytech.com**



First and Only PBC

First and only Public Benefit Corporation (PBC) to provide hardware to schools.



\$850K+ in Donations

We give back a portion of profits to ensure our nation's students succeed.



35K+ Volunteer Hours

Partner closely with our customers, communities, & causes we care about.

Why Vivacity?



Be Vivacious, and Experience K-12 Technology, Simplified.



Expert support for your unique needs



Protect with best-in-class coverage



Train tech teams and students



Cut repair costs & maximize uptime



Manage inventory and data in real-time



Fit your budget your way



We Specialize in Providing 1:1 Deployment Solutions.



Your One Chromebook Partner

Leading Google for Education K-12 partner for Chromebooks, ChromeOS Flex, Chromebox OPS, Google Workspace for Education licenses, & more.



Unlimited Repair & Support

Comprehensive warranty with rapid repair turnaround time.
Free Google AI Pro for Education for every 100 V Suite Pro licenses.



Free Asset Management Software

Real-time visibility, zero added cost with Google Telemetry
& Incident IQ integrations.

Our Offerings



Devices



White Glove & Asset Tagging



Parts



Charging Solutions



Storage Cases



Device Support Plans



Dream™ Asset Management



Repair Academy



Buy Backs



Mohave Contract

Vivacity is authorized to sell Acer, Asus, Google, HP, Lenovo, MaxCase, Newline, TWT Audio, UZBL, Viewsonic, and Vivacity products on the Mohave Contract.





Meet Your Vivacity Team.



Jake Munter

Regional Sales Manager



Peter Knutson

Account Executive



Gillian Kubitschek

Account Executive



Devyn Guse-Humphrey

Senior Customer Success Manager



New Customers

Product exchanges and/or returns can be made within 30 days of receipt of the product(s). No restock fee will be enforced on unopened products. Vivacity will enforce a 15% restock fee on opened items that are being returned by the customer due to customer preference. If returns and/or exchanges are needed after the 30-day window, Vivacity will do the best to accommodate.



Contract Pricing

Members may obtain Mohave contract prices by:

- Contacting their Vivacity Account Manager
- On the Direct Online Purchasing System



Shipping

Orders will be shipped to the address indicated on the purchase order or specified in the online order system, unless otherwise specified.

Liftgate services will be an additional fee of \$100. Any Expedited Shipping will incur an extra charge.



Exchanges/Returns

Each new customer will need to fill out Vivacity' New Customer Form and submit a Tax Exempt Form, if applicable.



Fees

Members may use P-Cards, which will have a 3% fee. Mohave's 1% admin fee is included in contract prices. Vivacity will remit admin fees to Mohave.



Quotes & Invoices

For every order placed under our awarded Mohave contract, both the quote and final invoice will clearly reference the contract and display the MSRP. This ensures that members can easily verify that contract pricing has been applied and confirm that the order was processed in accordance with Mohave requirements.



Contact Vivacity

Member contacts their Vivacity Account Manager for detailed quote.



Send Purchase Order

Member send purchase order and copy of detailed quote to Vivacity Account Manager via email.

Include MESC Contract #25E-VCT-1004 on the purchase order.



Step 1

Vivacity will set up a custom catalog that's specifically designed to only have the products you intend to purchase, at the agreed upon price.

Step 2

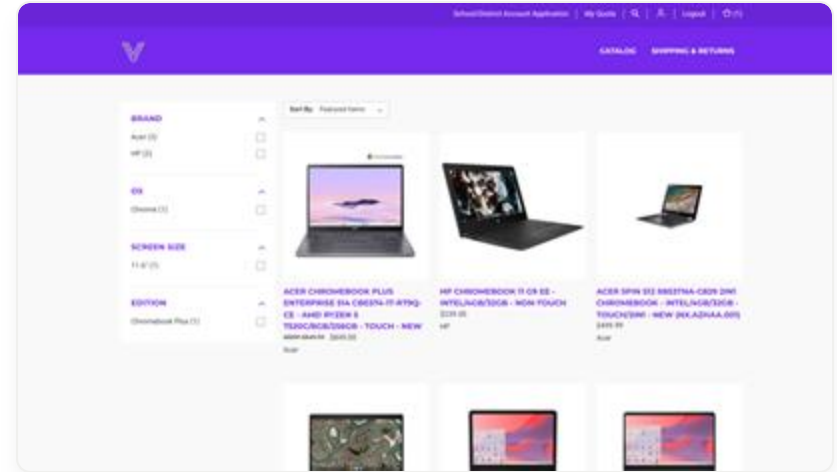
Contract your Vivacity Account Manager to set up a New Customer login.

Ordering Overview – Direct Online Order



Step 3

Log into <https://store.vivacitytech.com/login.php>



Step 4

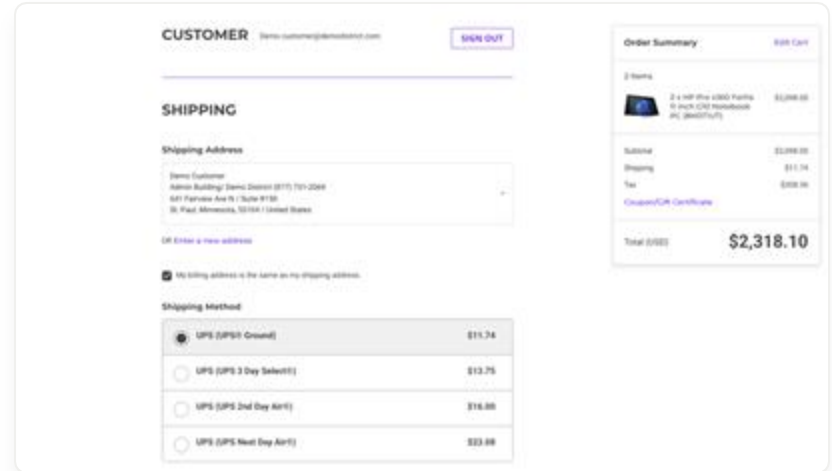
Search Catalog and Add items to your cart for your custom catalog

Ordering Overview – Direct Online Order



Step 5

When done, click “cart” icon.



Step 6

Process to cart to checkout to add Information or Contact your Vivacity Account Manager to place your order.



Questions?

For Mohave questions:

Christina Ulman

christina@mesc.org
(928) 781-3220

For Vivacity questions
related to quotes and orders:

Peter Knutson

pknutson@vivacitytech.com
Sales line: 877-731-2069

Jake Munter

jmunter@vivacitytech.com
Sales line: 877-731-2069