b. A completed User Guide for members defining the ordering process, as well as how to navigate your website or ordering process as applicable.

Apple response

The links below will provide detailed information to navigate the Mohave custom stores:

Education Institution online stores

https://ecommerce.apple.com/content/b2b/static-v2/en/us/edu-k12/howtoshop.html

State and Local Government online stores

https://ecommerce.apple.com/content/b2b/static-v2/en/us/gov-stloc/howtoshop.html