

# **Mackin Educational Resources**

Library Books and Related Materials, eReaders, Periodicals, and

#### Database Subscriptions - Direct Order 20B-MACK-0519

MOHAVE EDUCATIONAL SERVICES COOPERATIVE INC. (928) 753-6945 KINGMAN

WWW.MESC.ORG

REV 4/27/20 MSC

### **General Information**

- Member may obtain Mohave contract prices by (provide information)
- Include MESC Contract 20B-MACK-0519 on the purchase order.
- Orders may be placed online at <u>www.mackin.com</u> or emailed to <u>orders@mackin.com</u>. You can also call Customer Service at 800-245-9540 for assistance.
- Orders will be shipped to the specified location.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with your Customer Service representative. Contact at 800-245-9540, email <u>customerservice@mackin.com</u>, or Livechat on Mackin.com.
- Member may use Pcards.
- Mohave's 1% admin fee is included in contract prices.
- Mackin Educational Resources will remit admin fees to Mohave.

## **Ordering Overview (Direct On-Line Order)**

- Member logs on to Mackin Educational Resources's website using the username and password for the Mohave contract. If using a purchase order:
  - Member creates purchase order for products and/or services.
  - Include MESC Contract # 20B-MACK-0519 on the purchase order.
- Member creates order or on-line quote for products.
- Orders will be shipped to the specified location.
- Member will address order concerns (missing items, damaged items, returns, substitutions, etc.) directly with your Customer Service representative. Contact at 800-245-9540, email <u>customerservice@mackin.com</u>, or Livechat on Mackin.com.
- Member may use Pcards.
- Mohave's 1% admin fee is included in contract prices.
- Mackin Educational Resources will remit admin fees to Mohave.

# Blanket Purchase Orders (if applicable)

- Members may use blanket purchase orders under the contract.
- Each blanket purchase order should specify...
  - The period it can be used
  - The product or products to be purchased
  - Any excluded products or services
  - The maximum amount available to be spent
  - The authorized user or users
- Members must monitor blanket purchase order expenditures to avoid exceeding the maximum purchase amount.

### Questions

- For Mohave questions, contact Maria Brissette, CPPB at <u>maria@mec.org</u> or (928) 718-3237
- For Mackin questions, contact Mackin Customer Service at 800-245-9540, email <u>customerservice@mackin.com</u>, or Livechat on Mackin.com.