



## Submitted Questions and Answers for RFP 23H-1003 IBM Power Servers and Storage

**NOTE:** Questions below are taken verbatim from correspondences received by Mohave. There are no corrections to grammatical or spelling errors. However, personal names will be replaced by a personal pronoun, business names will be replaced by the term "firm," and any numerical values associated with a cost are replaced by "XX."

### Questions and Answers:

- **(9/14/2023) Question:** for the power server and storage is their model for both or specs needed?  
**(9/14/2023) Mohave Answer:** The Specifications for this RFP can be found on Pages 9 through 11. Mohave does not specify model numbers as our members may have varying needs. The only information available to Mohave comes from the member's purchase orders under the current contract. Those records may be obtained through a public records request. The instructions and form for this process can be found on the Mohave website:

<https://mesc.org/wp-content/docs/Request%20for%20Inspection%20of%20Public%20Records.pdf>.

Make sure your firm fully reads the instructions on how to complete the form and submission process.

- **(9/20/23) Question:** On page 9, 1.1 and sub 1.1 sections the documentation asks about some project management for conversion. "Contractor shall develop business applications and train users on applications developed". We were hoping to get clarity on the scope of the services you will require for that and if they could be covered via a third party (IBM Gold Partner) or if it will be required to be covered directly through IBM?

**(9/20/23) Mohave Answer:** The scope of the individual projects will be determined by the member. Firms responding to this RFP will identify whether they can provide the service (Comply); whether they can offer a portion of the service or not at all (Exceptions/Deviation\*). Exceptions/Deviations need to be explained in the Scope of Work and Specifications Acceptance form.

Firms shall also identify if they are utilizing a third party vendor/subcontractor for any portion of the products and services provided under this RFP. The question regarding subcontractors is found in Tab 2a, Question 2.

- **(9/20/23) Question:** In the document 23h-1003\_IBM\_Power\_Servers\_and\_Storage shipping on the hardware is mentioned. While we can provide refurbished hardware, we were wondering if we could get clarity on whether you are looking to purchase brand-new hardware and coverage on that hardware, or if you are willing to buy refurbished hardware as well as the coverage on that hardware, additionally does the coverage need to be provided directly by IBM or can it be covered through a Third-Party Partner?

**(9/20/23) Mohave Answer:** Specification 1.2.11 states vendors shall clearly identify any refurbished equipment offered in this proposal, and in members quotes. The scope of the individual projects will be determined by the member, which includes whether the member requires new or refurbished, and the level of service coverage. Firms responding to this RFP will identify whether they can Comply; or if they need to take an Exceptions/Deviation\*. Exceptions/Deviations need to be explained in the Scope of Work and Specifications Acceptance form.

Firms shall also identify if they are utilizing a third party vendor/subcontractor for any portion of the products and services provided under this RFP. The question regarding subcontractors is found in Tab 2a, Question 2.

- **(9/22/23) Question:** What link don't I request to find? Pseries and storage currently onsite. Plus what is needed on the server and storage side?
- **(9/25/23) Mohave Answer:** Mohave's members utilizing the existing contract have various hardware and software. The only information available to Mohave comes from the member's purchase orders under the current contract. Those records may be obtained through a public records request. The instructions and form for this process can be found on the Mohave website:  
<https://mesc.org/wp-content/docs/Request%20for%20Inspection%20of%20Public%20Records.pdf>.

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- **(9/22/23) Question:** 3.5. Embedded Attachments or Documents\*  
Do not include "embedded" attachments or documents in your uploaded solicitation response. External attachments or documents "embedded" in your response should be uploaded as separate files.  
Question - Could you please clarify if this means any documents for tab(s) 2b, 2c, 4b and 5b should be kept as separate documents and not embedded into the response document?
- **(9/25/23) Mohave Answer:** Embedded documents refers to hyperlinks to external documents. All documents necessary to complete your response should be provided in a PDF, Word, or Excel format with your response.

**There were no other answers provided to questions submitted past the RFP's published Deadline for Questions: September 26, 2023.**

Updated 9/14/2023: KH

Updated 9/20/2023: KH

Updated 9/27/2023: KH

